

# Ergonomic Sub Committee Annual Report

Marie Robinson, CPE  
John F. Quinlan, CIE  
Co-Chairperson's



Park City, Utah 2008

# NTSP

National Telecommunications Safety Panel

## Sub-Committee Members

### The Co-Chairs

Marie Robinson*	AT&T
John F. Quinlan*	Verizon
Lynn Alpaugh	AT&T
Marshall Berry	AT&T
Kathy Turner	AT&T
Laura Kiser	AT&T
Eric Allgaier	Sprint/Nextel
Frank Bannister	Sprint/Nextel

# 2008 Ergo Committee Activities

- OSHA Alliance Continuation
- Developing Ergonomic Fact Sheets
- Developing Ergonomic Case Studies
- Ergonomics Web Cast





**The NTSP/OSHA Alliance focuses on providing members and others in the telecommunications industry with information, guidance, and access to training resources that will help them protect employees' health and safety, by addressing ergonomics.**





## OSHA Alliance Renewal

March 26, 2008  
Washington, D.C.

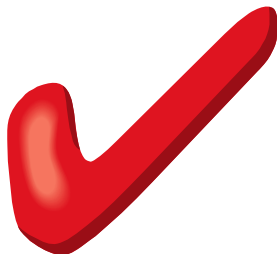
The signing was attended by Edwin G. Foulke, Jr., Assistant Secretary, USDOL-OSHA; Eric Allgaier, (Sprint) Chair, National Telecommunications Safety Panel, Marie Robinson (AT&T) and John F. Quinlan (Verizon) Co-Chairs NTSP Ergonomic Sub-Committee



# Outreach and Communication Goals:



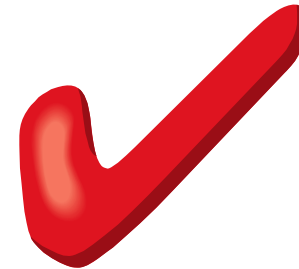
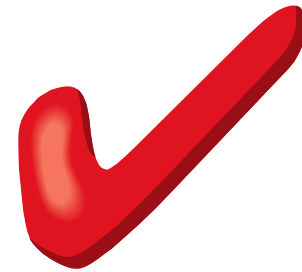
1. Speak, or work with OSHA to provide expertise in developing information on the recognition and prevention of workplace hazards related to ergonomics, and to provide expertise in developing ways of communicating such information (e.g. print and electronic media, electronic assistance tools and OSHA's and NTSP's Web sites) to employers and employees in the industry.



2. Exhibit, or appear at OSHA's or NTSP's conferences, such as the International Telecommunications Safety Conference, local meetings, or other events.

# Promoting the National Dialogue on Workplace Safety and Health:

1. Develop and disseminate case studies illustrating the business value of ergonomics and publicize their results.
2. Convene or participate in forums, round table discussions, or stakeholder meetings on ergonomic issues to help forge innovative solutions in the workplace or to provide input on safety and health issues.



**Completed in 2007:**

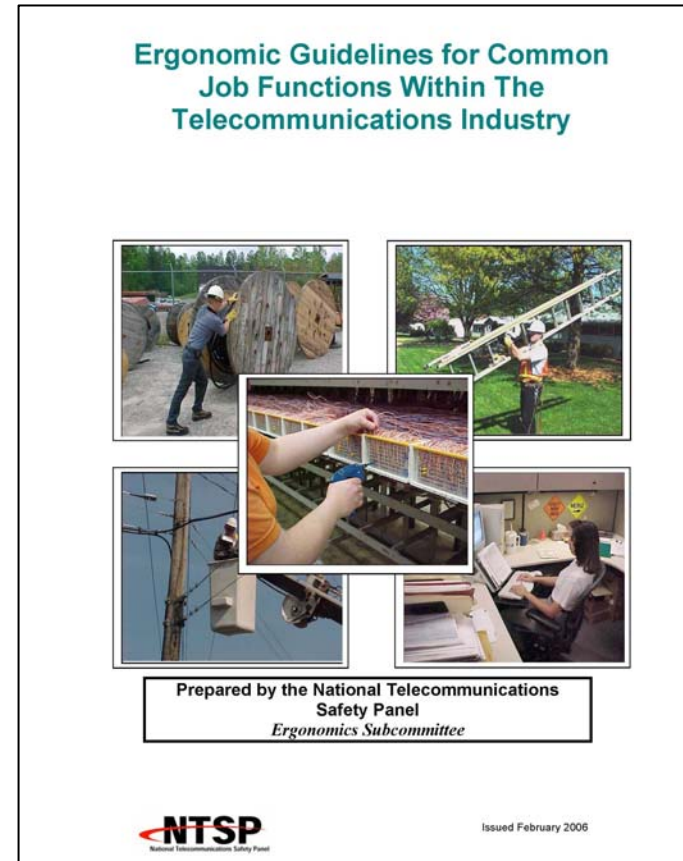
**Job Functions in the “Ergonomic Guidelines for Common Job Functions Within the Telecommunication Industry”**

**Driving**

**Created Ergonomic Fact Sheets**

**Using a Laptop**

**And Ergonomic case studies .....**




# Ergonomic Case Studies Under Review by OSHA

## Ergonomic Case Study


Implementation of Dual Monitors in a Customer Service Call Center

Marie Robinson, M.S., CPE



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## Ergonomic Case Study



**Sprint**

Together with NEXTEL

### Sprint Desktop Asset Configuration and Distribution Center

Presented by:  
**Frank Bannister**  
EHS Programs and  
Ergonomics Manager  
Sprint Nextel

ITSC 2006



**verizon**

**Safety Management Team**

OSHA  
Case Studies  
Extension Ladders

John F. Quinlan, CIE, CUSA  
National Manager - Ergonomics

Certified OHSAS 18001 by



# Working on in 2008

- Ergonomics Web Cast (completed)
  - June 25<sup>th</sup> on "Productivity Improvements for Workstation Assessments" presented by Frank Bannister with Sprint
- Case Studies
  - Office Ergonomics Self-Assessment Tool
- Fact Sheets
  - Lighting
  - Shoveling
  - Retail Ergonomics

One Roll of Tape: \$4.00, Packing foam: Stolen, Friends with way too much time on their hands on April Fools day: Priceless



# Questions?